

# VILLA VISTA MARINA RESERVATION TERMS AND CONDITIONS

## Booking Confirmation

Thank you for choosing our home VillaVistaMarina for your holiday. We hope that you have a pleasant stay.

### **PLEASE ENSURE THAT YOU READ AND FULLY UNDERSTAND THE TERMS AND CONDITIONS BELOW**

#### Villa Vista Marina Albufeira

Registration number 23238/AL  
Algarve Albufeira Vista Marina

**ADDRESS:** 38, João Veiga, Albufeira, Faro, 8200-143 Portugal.

#### **RENTAL RULES**

#### **CHANGEOVER DAY IS BY ARRANGEMENT**

#### **CHECK- IN AND CHECK - OUT TIMES**

**CHECK IN** AFTER 4 p.m. NO early check-in (but you can leave bags if you tell us you will arrive early. ) IF YOU ARE LIKELY TO ARRIVE LATER THAN 7 p.m. or are delayed, please let us know in advance.

**LATEST CHECKOUT** is 11 a.m NO late checkout. If you plan to leave very early to catch an early flight, please let us know on arrival.

#### **SMOKING**

This is a **NON SMOKING** property. A PENALTY WILL BE IMPOSED IF ADDITIONAL CLEANING IS REQUIRED.

#### **PETS**

PETS are not permitted under any conditions. Please ask about bringing Guide Dogs etc.

#### **SECURITY / RESERVATION DEPOSIT**

A security deposit of **€400 or £400 in cash** is required at check-in. This must be received at arrival. A receipt will be issued.

Your deposit will be used, for example, to immediately cover any costs resulting from the replacement of lost keys, minor breakages or 'emergency' cleaning of the pool or house.

The deposit is NOT applied toward rent. It is fully refundable on the day of departure, provided the following provisions are met:

- No damage is done to property or its contents, beyond normal wear and tear.
- No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.

- All debris, rubbish and discards are placed in rubbish bin, and soiled dishes are placed in the dishwasher and cleaned.
- All keys are left on the kitchen table and unit is left locked.
- All charges accrued during the stay are paid prior to departure.
- No linens are lost or damaged.
- NO early arrival or late departure.
- The renter is not evicted by the owner (or representative of the owner) or local law enforcement.

## **INVENTORY, DAMAGES AND BREAKAGES**

The inventory will be made available to you. It will be checked for damages and breakages on your departure day. We know that accidents can sometimes happen, so if something does get damaged or broken, let us know. If there are damages or breakages, the cost of replacement may be deducted from your deposit.

## **CANCELLATIONS**

Minimum Forty Five days (45) day notice is required for cancellation. Cancellations that are made Forty Five days (45) days or earlier, prior to the arrival date, will incur no penalty. Cancellations or changes that result in a shortened stay, that are made within Forty Five days of the arrival date, forfeit the full advance payment and reservation deposit. Cancellation or early departure does not warrant any refund of rent.

## **MAXIMUM OCCUPANCY**

The maximum number of guests is limited to six (6) persons. An additional charge of €100.00 per person per night for guests in addition to six (6) will be assessed.

## **MINIMUM STAY**

This property may require a seven (7) night minimum stay during peak holiday periods. If a rental is taken for less than seven days, the guest will be charged pro-rata.

## **INCLUDED IN THE RENTAL FEES**

Rates include a one time linen & towel setup. Facilities fees eg water, electricity, wifi are included in the rental rate.

## **NO DAILY HOUSEKEEPING SERVICE**

While linens and bath towels are included, daily cleaning service is not included in the rental rate. If you require a cleaning service during the course of your stay, please let us know in advance. There will be an extra charge for this depending on what is agreed. We do not permit bath towels or linens to be taken from the property, but we provide extra beach towels for your use. We also have four beach umbrellas you can take down to the beach.

## **VILLA VISTA MARINA RESERVATION TERMS AND CONDITIONS**

### **NOISE AT NIGHT**

The villa is in a residential area. Please avoid excessive noise after 10pm especially if outside in the pool / terrace area.

### **PROPERTY RATES AND PRICING**

Rates subject to change without notice.

### **FALSIFIED BOOKINGS**

Any booking obtained under false pretence will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.

### **WRITTEN EXCEPTIONS**

Any exceptions to the policies mentioned above must be approved in writing in advance.